



**The Joint Commission  
PUBLIC INFORMATION**

The Coatesville VA Medical Center supports quality care and safety. Please contact our medical center leaders if you have a quality of care or safety concern.

The Joint Commission standards deal with organizational quality of care issues and the safety of the environment in which care is provided. Any individual with a concern about patient/resident care and safety in the medical center should contact the medical center management. If the medical center management has not addressed or resolved the concern, he or she may contact the Joint Commission at any time. Contact the Joint Commission by any the following methods:

Office of Quality Monitoring  
The Joint Commission  
One Renaissance Boulevard  
Oakbrook, Terrace, IL 60181  
1-800-994-6610

Or

Fax: 1-630-792-5636

Or

Email: [complaint@jointcommission.org](mailto:complaint@jointcommission.org)

Or

Joint Commission website:

[www.jointcommission.org](http://www.jointcommission.org)

Or

[File a complaint online](#)

This notice is posted in accordance with the Joint Commission's requirements.